

# Request For RMA

DSX Access Systems, Inc.  
 10731 Rockwall Rd.  
 Dallas, TX. 75238  
 214-553-6140



Please email RMA request to [repairs@dsxinc.com](mailto:repairs@dsxinc.com)  
 or fax to 214-553-6147

<b>Contact</b>		<b>Email</b>	
<b>Telephone</b>		<b>Fax</b>	
<b>Company</b>		<b>Return to</b>	
<b>Address</b>		<b>Address</b>	
<b>Purchase Order</b>		<b>Date</b>	

**RMA Numbers will not be issued without Serial #s and a detailed description of the problem.**

<b>PART #</b>	<b>SERIAL #</b>	<b>PROBLEM DESCRIPTION</b>

**RETURN Restocking Charges.**  
 30 Days =20%  
 31-60 Days=25%  
 61-90 Days=30%  
 91-120 Days=50%  
 121 and up=No Credit

**PLEASE NOTE:** A \$25 No Problem Found Fee will be charged for any product returned that is found NOT to be defective and returned at the customers' expense as will non-warranty repairs. Warranty repairs will be returned at the expense of DSX.

Please refer to the RETURNS section of the DSX Price List for additional information.

**Place the RMA number on the outside of the shipping package.**  
**RMA's are automatically canceled after 30 days of non-receipt of goods.**      0619