

Request For RMA

DSX Access Systems, Inc.
 10731 Rockwall Rd.
 Dallas, TX. 75238
 214-553-6140



Please email RMA request to repairs@dsxinc.com
 or fax to 214-553-6147

Contact		Email	
Telephone		Fax (optional)	
DSX Dealer (Must be a DSX Dealer)		Date	
Address			
Purchase Order (optional)			

RMA Numbers will not be issued without Serial #s and a detailed description of the problem.

PART #	SERIAL #	PROBLEM DESCRIPTION

RETURN Restocking Charges.
 30 Days =20%
 31-60 Days=25%
 61-90 Days=30%
 91-120 Days=50%
 121 and up=No Credit

PLEASE NOTE: A \$25 No Problem Found Fee will be charged for any product returned that is found NOT to be defective and returned at the customers' expense as will non-warranty repairs. Warranty repairs will be returned at the expense of DSX.

Please refer to the RETURNS section of the DSX Price List for additional information.

Place the RMA number on the outside of the shipping package.
RMA's are automatically canceled after 30 days of non-receipt of goods. 0217