Incident Response
For Public Venues

Overview
Activation, Action and Communication

WinDSX is a highly integral solution that can be connected to other systems for a layered and well-rounded approach in an Emergency. DSX can quickly reconfigure the access control system's operation and notify personnel of the emergency while initiating the appropriate action such as locking/unlocking doors and gates. Using a combination of Video, Intercom and Access Control, the DSX system can assist in the effort to restrict public access as well as monitor and route foot traffic of staff and civilians out of the building quickly.

DSX recommends that you always involve your local authorities (Law Enforcement and Fire Safety Personnel) to be sure the Incident Plan is compliant with local regulations.

See the Emergency Lockdown Document for possibilities and on how to implement.

Activation
Methods of activation of an Emergency Response plan can be customized to fit specific needs and environments. Emergency Response Plans can be activated using:
- DSX Mobile Command Lockdown Button.
- Wired Panic Button.
- Wireless Panic Button.
- Opening or Closing a specific Door.
- Entering a Code at a Keypad.
- Presenting a Card at a predetermined Card Reader.
- Clicking on an Icon in the WinDSX Workstation Program.

Action (Lockdown)
The Emergency Response Lockdown can occur quickly and involve a multitude of options including:
- Lock all Doors.
- Lock selected Doors.
- Activate Gates, Roll Down Barriers .
- Access to Doors can be restricted and altered in seconds to make select areas inaccessible to possibly compromised cards while maintaining access for Emergency Personnel.
- Release Door Holders.
- Turn any electrical device ON or OFF (beacons, lights, sounders, etc.).
- Disable or restrict Card Readers.
- Restrict General Access.
  Access Cards may be disallowed at all or selected Doors.
  Administration Cards may continue to work everywhere or at selected Doors.
- First Responders may be issued Cards that are given full access automatically upon activation of the Emergency Lockdown. (These cards do not work at any Reader unless the Lockdown is active.)

- Systems can be configured with Terminal Services™ or Remote Desktop™ to allow outside access to the system so that the Monitoring of the Access Control and Video systems can take place from a command post or patrol car outside the building.

COMMUNICATION / NOTIFICATION

While the system is actively locking down and reconfiguring, notification can be sent:

Via Text Message or Email

- To all or selected Teachers and Staff
- To all or selected Students
- To all or selected Administrators

Digital communicators

Can be activated to notify a 24-hour Monitoring Center for notification of authorities.

Intercom and PA systems

Can be configured to play an emergency warning or set of instructions.

SUMMARY

Combinations of technology and systems can provide the Activation, Action and Communication required to plan for, and react to an incident responsibly and quickly. Contact your local DSX Integrator for more information about a customized approach to your situation. Plan your Response and Practice Your Plan!

Public Venue Features

Control Signs, Lights, and Displays by Time/Day and manual override.

Control Locks, Gates and Barriers to alter foot traffic.

After Hours HVAC Control.

Monitoring of Sensors for Temperature, Generators and critical systems.

Key Tracking for conventional door keys.

Search On User Defined Criteria and Skills such as CPR training and Bilingual capabilities of staff.

Scheduled Overrides of Doors for Special Events.

Video Integration.

Photo ID Badging / Photo Verification.