

HSCS HOT SWAP COMM SERVER

OVERVIEW

Requires WinDSX SQL

Primary and Backup Communication Server PC's provide continued availability of System Communications and Control through Hot Swap Redundant Communications Server Software.

The Hot-Swap Supervisor runs on the Backup Comm Server and monitors the Primary Comm Server.

When the Primary Comm Server fails, all communications are redirected to the Backup Comm Server.

LAN connected Locations are transparently transferred to the Backup Comm Server.

WinDSX-SQL Workstations automatically switch to the Backup Comm Server and continually display the current comm server online.

- Both Comm Servers are defined in the system as either the Primary or Backup Comm Server
- Both have static TCP/IP addresses.
- Both PCs are running at all times.
- The Backup Comm Server PC runs the Hot-Swap Supervisor software.
- The Supervisor Software polls the Primary Comm Server (HSCS.exe).
- Once the polls have failed for a predetermined amount of time, the Supervisor Program starts an instance of Comm Server on the Backup PC.

The Workstation program on all PCs in the system will automatically switch to the Backup Comm Server when the Primary Comm Server fails.



The Hot-Swap Supervisor Software has a Stop button that allows the Backup Comm Server to be shut down, and the Primary Comm Server to be restarted.

Controllers will automatically reconnect to the Primary Comm Server.

OPERATIONAL NOTES

Requires WinDSX-SQL Version 6 or above software. HSCS feature must be enabled in the DSXKeyData.xml software license file. Contact DSX Support to enable this feature.

- The Hot-Swap Supervisor program (HotSwap.exe) runs from the WinDSX folder on the Backup Comm Server PC.
- The HotSwap.exe must be running at all times to take over in the event of a failure on the Primary Comm Server.
- The Shared WinDSX folder should reside on the File Server/SQL Server Configuration

INSTRUCTIONS

- 1. Install the WinDSX Software onto the Backup Comm Server PC.
- 2. Copy the DSXKeyData.xml file from the WinDSX folder on the Primary Comm Server PC to the WinDSX folder on the Backup Comm Server so it resides in both places.
- 3. Run the DBSQL.exe program. (right click, Run as Administrator) Provide the necessary information to get logged into the SQL Server.
- 4. Under Setup/DataBase Path edit the Path that shows the SQL Server Name and change the DataBase Path to point to the Shared WinDSX Folder and click OK to Save. Both Comm Servers and all Client Workstations must point to that Shared Folder that is on the File Server.
- 5. Under Setup/System Parameters
 - a) General Tab Set the Workstation Name and Number to be unique, /
 - b) Yes-No Options Tab Select "This PC is Backup Comm Server"
 - c) Communications Server Tab Set the "IP Address" to the IP Address of this PC to be the Backup Comm Server.
- 6. Restart the WinDSX DataBase Program.
- 7. Check the Workstation Name, Number, Backup Comm Server selection, and Backup Comm Server IP Address.
- 8. Define the Communication Ports required for the Location Master Panel Communications just as they are defined on the Primary Comm Server.
- 9. Restart the WinDSX DataBase program.
- 10. From the Software distribution media run the HotSwap.msi and install the program into the WinDSX folder on the Backup Comm Server. (right click and select "Run as Administrator")
- 11. Once installed, locate and run the HotSwap.exe program in the WinDSX folder on the Backup Comm Server.
- 12. Minimize but do not Close the Hot-Swap program.

TESTING THE HOT-SWAP SUPERVISOR

- 1. Start the Primary Comm Server program or, if running as a Service
- 2. Start the DSXComm Service.
- 3. Start the WinDSX SQL program on a Client Workstation. Workstation should display Primary Online in the bottom right corner in Green (*Figure 1*)



Figure 1

4. Start the Hot-Swap Supervisor program on the Backup Comm Server. The Hot-Swap Supervisor should look like *Figure 2*



Figure 2

- 5. Close the Primary Comm Server program.
- 6. If running as a Service, stop the DSXComm Service.
- 7. The Hot-Swap Supervisor should look like *Figure 3*.

DSX Hot Swap Supervisor	x
TX RX	
Primary Communication Server Status:	
Connection refused.	
Backup Commuincation Server Status:	
StandBy	
Return To Primary	

Figure 3

8. The Backup Comm Comm Server should start *(Figure 4)* and the Hot-Swap Supervisor should display Primary Comm Server - Missing and Backup Comm Server - Active *(Figure 5)*





Figure 5

9. Client PC should show BackUp Online instead of Primary Online. (Figure 6)

WORKSTATION
File I/O Override Location Operations Customize Help
1 : Two Panel Template Front Door
E Devices EBack Door
i →ic Inputs ■East Side Door
Soutputs West Side Door
- Cameras
Maps
Operator Comment
•
11/1/2013 9:23:54 AM Loc 1 com4444 :: Detected on Port 4444
11/1/2013 9:23:54 AM Workstation 99 SIGN-ON
11/1/2013 9/23:51 AM BackUp Comm Server Startup

Figure 6

10. To return to the Primary Comm Server, go the Hot-Swap Supervisor on the Backup Comm Server and click on the "Return to Primary" button. (*Figure 7*)

TX RX Primary Communication Server Status: Missing Backup Communication Server Status: Active Return To Primary	DSX Hot Swap Supervisor
Primary Communication Server Status: Missing Backup Commuincation Server Status: Active Return To Primary	TX RX
Missing Backup Commuincation Server Status: Active Return To Primary	Primary Communication Server Status:
Backup Commuincation Server Status: Active Return To Primary	Missing
Active Return To Primary	Backup Commuincation Server Status:
Return To Primary	Active
	Return To Primary

Figure 7

11. Once the button is pressed the Hot-Swap Supervisor should appear like *Figure 8.*



12. Restart the Primary Comm Server program or DSXComm Service. The Client Workstation should now display Primary Online in Green. (*Figure 9*)

WORKSTATION					
File I/O Override Location Operations Customize Help					
M 😂 🕅 🗑 🖄 🚔 🏄					
1 : Two Panel Template Front Door					
Devices Back Door					
East Side Door					
- Outputs					
Cameras					
- 😌 Maps					
11/1/2013 9:26:20 AM Workstation 99 SIGN-ON					
11/1/2013 9:25:55 AM Loc 1 com4444 :: Detected on Port 4444					
Lac 1 Connected part 4444	ACTIVE Alarms	0	UNRESOLVED Alarms	0	Primary Online
				-	

Figure 9